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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

Many years ago after getting fed up with Comcast's poor reliability and customer service I switched to a small DSL provider as an ISP. Ever since then I have had rock solid connectivity, but this only works because my DSL provider can use AT&T's copper wires. In my semi-rural community, I have no other options for Internet connectivity than DSL and cable. Given the reliability issues with cable, it is critical to have a competitive DSL environment where small DSL providers with superior customer service have access to the copper telephone network. I work from home a fair amount, and I cannot afford to spend hours on the phone with the technical support organization of a large provider if there's an issue with my connectivity. The few times I have needed to call my small DSL provider, I have been able to speak to a knowledgeable technical resource within seconds or minutes.

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